

CARTA TRUCK BROKERAGE LLC

TERMS AND CONDITIONS

Carta Truck Brokerage ("CTB") is a transportation broker, under SCAC Code AJYW, in the business of transporting Goods by third-party carriers for Customer(s) within the United States or to or from Mexico and Canada. CTB holds an authority from the Federal Motor Carrier Safety Administration under permit number MC 51944 to engage in operations as a transportation broker of general commodities (except Household Goods) in interstate or foreign commerce and to arrange for the transportation of Goods by third-party Carriers. Customer agrees to be bound by these Terms and Conditions ("Terms and Conditions").

Customer and CTB enter into these Terms and Conditions, along with any terms and conditions of any CTB provided rate quote/confirmation, if any, in accordance with 49 U.S.C. § 14101(b)(1) and expressly waive any and all rights and remedies that each may have under 49 U.S.C. § 13101 through § 14914 that are contrary to the specific provisions of these Terms and Conditions.

No agent or employee of the Parties may alter these Terms and Conditions, unless in writing and signed by both Parties.

DEFINITIONS

"Bill of Lading" means a document issued by CTB or a Carrier (or the Carrier representative), as applicable, that evidences the receipt of Goods for shipment to a specified designation and person. The term may include a waybill as context dictates.

"Carrier" means any motor Carrier, including its drivers and independent owner operators, any rail Carrier or rail transportation service provider, any intermodal equipment provider, any ocean or air carrier (including non-vessel operating common carriers and indirect air carriers), any warehouse operator, or other person or entity that provides transportation, storage, handling or related services to the Goods at the request of CTB.

"Claim(s)" mean any and all liabilities, claims, losses, suits, actions, costs, fines, penalties, expenses (including attorney's, paralegal's and expert witness' fees, and other costs of defense, investigation and settlement), judgments, or demands on account or damage of any kind whatsoever, including but not limited to personal injury, property damage, cargo damage, environmental damage, or any combination thereof, suffered or claimed to have been suffered by any person or entity as well as the costs of enforcing indemnification obligations and costs of containment, cleanup and remediation of spills, releases or other environmental contamination.

"CTB" means whichever of the following companies is providing or arranging services at the request of the Customer, including Carta Truck Brokerage LLC and any other companies owned or affiliated with Carta Truck Brokerage LLC.

"Customer" means the person or entity at whose request, for whose benefit, or on whose behalf CTB provides any services, including any third-party logistics provider, shipper, consignor, consignee, beneficial cargo owner, or any agent acting on behalf of such person or entity.

"Goods" means the cargo or goods for which CTB is arranging transportation or providing other services and includes packaging, pallets, packing materials, containers, and any related equipment.

"Parties" means CTB and Customer unless otherwise specified, and **"Party"** means CTB or Customer, as applicable.

“Service Agreement” means a written agreement signed by an authorized representative of Customer and the applicable company pertaining to the services provided by such company.

“Warehouse” means storage, handling, transloading or warehousing services provided by CTB.

“Corporate Office” CTB’s main office is located at 2700 S Gilbert Road, Suite 10, Chandler, AZ 85286.

1. Incorporation of Terms

1.1 These Terms and Conditions are incorporated in and are a part of the Bill of Lading for the shipment of Customer’s carriage by CTB. These Terms and Conditions shall supersede and prevail over any conflicting terms and conditions contained on any Bill of Lading, waybill, shipping document, shipping receipt, or other purported contract of transportation (unless executed by CTB and Customer and, by its terms, supersedes these Terms and Conditions) under which any shipper, Carrier, person or entity undertakes to tender freight to CTB for transportation. The Customer, the shipper and the consignee accept these Terms and Conditions by a representative of the shipper signing the Bill of Lading or by the Customer or the shipper proceeding in accordance therewith. The signature of CTB’s driver or the driver of any of its agents on any such document shall be solely for the convenience of the Party tendering such shipment and shall not constitute an acceptance by CTB or CTB’s agent of any terms which vary from these Terms and Conditions.

1.2 The primary terms of payment are set forth in Customer’s Customer Credit Application. Customer accepts those terms by its representative signing the Customer Credit Application or proceeding in accordance therewith. Invoice(s) not paid within thirty (30) days of the date of the invoice are subject to a finance charge of 1.5% per month (annual rate of 18%), or if such a rate exceeds the maximum rate permitted by law, the highest lawful interest rate. The Customer account is subject to immediate suspension or revocation if there is any delinquency in payment or if the balance due at any time exceeds the approved credit limit(s). In the event it becomes necessary for CTB to refer Customer to a collection agency and/or attorney, Customer agrees to pay all CTB’s attorney fees and costs of any action taken to collect any invoiced and unpaid amount. CTB shall perform a credit worthiness assessment and assign a credit limit based on CTB’s determination of the Customer’s financial worthiness. CTB may at any time reassess and change the credit limit of the Customer. An unfavorable change in the credit limit may result in a lien on the Goods and documents as described in Section 5.3 below.

2. Limitations on Liability

2.1 Customer warrants and represents to CTB that the information set forth on the face of the CTB waybill, Bill of Lading(s) or other shipping document or the information supplied to CTB electronically regarding any shipment(s) is complete and accurate; and that each package and/or article in the shipment(s) is properly and completely described including correct weight and measurement, is adequately packaged to protect the enclosed Goods from loss or damage with ordinary care in handling, is properly classified, described, packaged, marked and labeled and is in proper condition for transportation according to the applicable regulations of the U.S. Department of Transportation and the Transportation Security Administration, including without limitation all regulations governing the transportation of hazardous materials, regardless of mode of transport based on 49 C.F.R. Parts 171, 172 and 173 or the current edition of the International Air Transport Association (IATA) Dangerous Goods Regulations. Customer’s violation of any of these warranties will absolve CTB from any liability whatsoever for loss of or damage to any item(s) incurred as a result of such violation and shall also cause Customer to be liable to CTB for all Claims, fines, penalties, damages, costs or other sums, including reasonable attorneys’ fees, incurred by CTB as a result of such violation.

At the time of delivery, the consignee must note on the delivery receipt any exceptions to the count or condition of the shipment or the shipping containers. Notwithstanding any other provision herein, CTB shall not be liable for any loss or damage that is not noted on the delivery receipt or is not consistent with visible signs of damage to the outside shipping containers, unless the Customer or the consignee provides written notice to CTB within forty-eight (48) hours of delivery (or verbal notice, followed by written notice, in the case of damage to perishable commodities) and is able to prove that such loss or damage occurred while the shipment was in the possession of CTB or its agent. A delivery receipt without such notation shall be prima facie evidence that ordinary care was used in handling and the shipment was received in full and in good condition. Notations such as, but not limited to, "subject to inspection or count" shall not be considered evidence of loss or damage.

2.2 CTB's liability for loss or damage to any shipment of used Goods or portion thereof is limited to the lesser of (a) ten cents (\$0.10) per pound per item lost or damaged with a minimum of ten dollars (\$10.00) per shipment or, if a higher value is declared at the time of shipment and if an excess value charge of sixty-five cents (\$0.65) for each one hundred dollars (\$100.00) of declared value is also paid, the declared value; (b) the replacement value of an item of like kind and quality; (c) the Customer's cost of the item lost or damaged; or (d) the repair cost if the item can be repaired.

2.3 CTB's liability for loss or damage to any shipment of new Goods or portion thereof is limited to the lesser of (a) fifty cents (\$0.50) per pound per item lost or damaged with a minimum of fifty dollars (\$50.00) per shipment or, if a higher value is declared at time of shipment and if an excess value charge of sixty-five cents (\$0.65) for each one hundred dollars (\$100.00) of declared value is also paid, the declared value; (b) the replacement value of an item of like kind and quality; (c) the Customer's cost of the item lost or damaged; or (d) the repair cost if the item can be repaired.

2.4 If a damaged item, whether new or used, cannot be repaired, the Customer shall, at its own expense, provide to CTB either an independent third-party's assessment or independent technician's report that details the extent of the damage and why the item is unable to be repaired.

2.5 Notwithstanding any of the foregoing terms, an item or a shipment of items with a declared value in excess of twenty-five thousand dollars (\$25,000.00) will not be accepted for transportation unless the Customer makes advance arrangements with CTB in writing and such arrangements are accepted by an officer of CTB. Moreover, in no event shall CTB's liability for aggregate losses and damages at any one time or at any one place exceed one hundred thousand dollars (\$100,000.00) unless a greater amount is mutually agreed upon in writing by both CTB and the Customer prior to tender of the shipment.

2.6 If CTB inadvertently accepts for transportation (a) any Goods not acceptable in accordance with Section 3.5 below or (b) any Goods with a declared value in excess of twenty-five thousand dollars (\$25,000.00) for which the Customer has not made advance arrangements in writing that are accepted by CTB, as required in Section 2.5 above, CTB's liability for loss or damage thereto shall be limited pursuant to the forgoing terms for shipments for which no excess value has been declared.

2.7 When a Customer seeks to declare a value of a shipment consisting of more than one (1) item, the Customer must affix a numbered label to each item and declare a value correlating to each numbered item in the space provided on the face of the shipping document. If the Customer fails to comply with this requirement, CTB's liability for loss or damage to any item shall not exceed the average declared value of such items multiplied by the number of items lost or damaged.

2.8 The Customer understands and agrees that the rates charged by CTB for services do not include any insurance coverage and that CTB's liability for loss or damage to any shipment is limited as expressly provided herein. CTB may assist the Customer, upon the Customer's request, with obtaining cargo insurance. The cargo insurance coverage made available by CTB may be insufficient to protect fully the Customer's cargo or interest(s). The Customer is encouraged to consult an insurance broker of its own choosing and may purchase insurance elsewhere.

3. Liabilities Not Assumed

3.1 In no event shall CTB be liable for any special, incidental, or consequential damages, including loss of profit, income, interest, utility or market, regardless of whether or not CTB had knowledge that such damage might or could be incurred.

3.2 Due to the inherent nature of the transportation business, CTB does not guarantee pick-up, transportation, or delivery by a specific date or a specific time. In no event shall CTB be liable for any delay in pick-up, transportation or delivery or any consequences resulting therefrom.

3.3 CTB shall not be liable for any loss or damage (including delays or monetary losses) of any kind or nature caused in whole or part by: (a) acts of God, including weather; (b) acts of public authorities, whether acting with actual or apparent authority; (c) strikes or labor disputes; (d) mechanical failures; (e) truck, rail, ship or aircraft failures; (f) civil commotions or riots; (g) acts or omissions of customs or quarantine officials; (h) the nature of the freight or any defects thereof; (i) acts of public enemies; (j) hazards incident to a state of war or civil unrest; (k) acts of terrorism; or (l) acts, delays, defaults, or omissions of the Customer, the shipper or the consignee (including improper packing or crating, incorrect marking, or incomplete or inaccurate shipping instructions), or (m) the failure of the Customer, the shipper or the consignee to observe any of these Terms and Conditions or the rules relating to freight not acceptable for transportation or freight acceptable only under certain conditions.

3.4 In no event shall CTB be liable for any loss or damage to exterior packaging or shipping containers or for any loss or damage to any Goods carried gratuitously or stored as an accommodation. Further, CTB shall not be liable for any electrical and/or mechanical derangement, rust, oxidation, discoloration, or cosmetic damage of any kind to any Goods.

3.5 CTB will not accept for transportation any shipment, Goods or commodity prohibited by law. In addition, the following items generally are not acceptable for carriage and will not be accepted by CTB unless the Customer makes advance arrangements therefor with CTB in writing and such arrangements are accepted by an officer of CTB: (a) cash, cash equivalents, coins, bills, notes, bonds or bullion; (b) securities, including bearer and negotiable securities; (c) gold, silver or other precious metals; (d) precious stones or gems (whether cut, uncut or industrial), including diamonds, pearls and similar items; (e) jewelry (other than costume jewelry) and similar valuables; (f) furs and fur clothing; (g) paintings, prints, lithographs, sculptures, statuary and other works of art; (h) antiques, household Goods and personal effects; (i) time sensitive written materials (such as contract bids, proposals or acceptances); (j) software licenses or electronic data (e.g., data stored on computers, discs, credit cards, etc.); (k) one-of-a-kind articles, models or prototypes; (l) valuable or oriental rugs, including Persian rugs; (m) bagged Goods, cement, fertilizer or fishmeal; (n) humans, live animals or human or animal remains of any kind or part or live plants; (o) nuclear fuels or other hazardous materials or waste; (p) chocolate, chocolates or confectionery; (q) ceramics, pottery, porcelain, marble, granite, chinaware or glassware;

(r) fluorescent tubes, neon lighting, neon signs, x-ray tubes or similar items; (s) glass, including glass mirrors and glass Goods, or other inherently fragile items; and (t) such other items as are set forth or provided in CTB's governing tariffs, individual contracts and/or service guide. If any such Goods are accepted for shipment by an officer of CTB, the limitations of liability herein still apply. Except as expressly provided otherwise in these Terms and Conditions, no other employee, representative or agent of CTB has any authority to accept any of such Goods or items for transportation or to waive the provisions and limitations contained herein.

3.6 If any shipment is an international shipment, any liability of CTB shall be limited as provided in the Warsaw Convention, as amended, or other applicable international governmental treaty, law, statute, rule, regulation, order or other requirement applicable to such shipment, except the applicable terms and conditions posted at CTB's website www.gocarta.com/terms-and-conditions shall apply to any shipment or portion thereof which is not or to the extent is not so governed by such convention, treaties, laws, statutes, rules, regulations, orders or other requirements. The Customer, the shipper and the consignee accept the domestic shipping documents as their letter of instruction with authorization for CTB to prepare and sign on their behalf any international shipping documents.

3.7 If any shipment is a Warehouse shipment, meaning that Goods are being stored by CTB for thirty (30) or more days, then CTB's "Warehouse Terms and Conditions" posted at www.gocarta.com/terms-and-conditions shall apply once the Goods are placed in storage. In such case, CTB accepts the waybill, Bill of Lading or other shipping document as a "warehouse receipt" with CTB's authorization to prepare and sign on the Customer's behalf any Warehouse document. Further, the liability of CTB shall be only that of a storage facility, subject to the liability and claim provisions of CTB's "Warehouse Terms and Conditions" at the commencement of storage.

4. Claims Process

4.1 Claims for loss or damage must be made in writing and received by CTB within nine (9) months after the delivery of the shipment, except Claims for a failure to make the delivery must be made in writing within nine (9) months after a reasonable time for delivery has elapsed after the scheduled date of delivery. In the case of Claims for loss or damage to any shipment, the consignee must indicate on the Bill of Lading the loss or damage and CTB must be allowed to inspect the shipment, containers, and packaging materials at the place of delivery within forty-eight (48) hours after the time of delivery. The failure to comply with the conditions in the preceding sentence shall be a complete bar to recovery of any Claim for loss or damage.

4.2 If CTB approves a damage Claim for payment, CTB shall be entitled to possession and title to the damaged Goods for which the Claim was made and payment approved. The failure to provide possession and title to the damaged Goods to CTB shall be a complete bar to recovery of any Claim, notwithstanding a prior approval of the Claim.

4.3 Claims for an overcharge must be in writing and received by CTB within six (6) months after the date of the original invoice from CTB. If a Claim has been timely made, any action or proceeding by the Customer against CTB to recover the claimed overcharge must be commenced not more than eighteen (18) months after the Customer's receipt of CTB's original invoice.

4.4 Claims for damage to the premises of the Customer, the shipper or the consignee incurred during CTB's performance of services must be noted on the Bill of Lading or delivery receipt or, in the alternative, must be reported to its Corporate Office in writing within twenty-four (24) hours after the service is rendered at that location. As a condition to CTB's consideration any such Claim, CTB must be allowed the opportunity to inspect the property claimed to be damaged. The failure of the Customer, the shipper or the consignee, as applicable, to notify CTB's Corporate Office of any such damage in a timely manner or to afford CTB the opportunity to inspect the claimed damage shall be a complete bar to recovery of any Claim.

4.5 In addition and notwithstanding any other provision herein, CTB shall have no obligation to consider any Claims until all charges have been paid to CTB in full, except in instances where no part of the shipment was delivered. A Customer's Claims shall not be deducted from or offset against transportation charges or any other charges or amounts owed to CTB. CTB reserves the right to deduct Claim payments it is to make from the Customer's open account balances.

4.6 All Claims, notices, and related correspondence shall be filed with CTB in writing at the Corporate Office and, if sent by email, to claims@gocarta.com (or such other address that CTB designates).

5. Legal

5.1 All notices, acceptances, Claims and other matters that are required to be in writing hereunder shall be sufficient only if sent by email (as provided herein), U.S. postal service, or reputable overnight courier, postage prepaid and properly addressed. All notice(s) or Claim(s) if mailed should be delivered to CTB at its Corporate Office.

5.2 The Customer, the shipper and the consignee shall be jointly and severally liable for all charges incurred in connection with the transportation, handling and delivery of any shipment tendered to CTB and shall indemnify CTB, its agents and its affiliates and their respective shareholders, directors, officers, employees and agents (collectively "CTB Parties") and hold them harmless for, from and against all Claims, demands, delays, fines, penalties, damages, losses, liabilities, costs (including those for storage, handling, reconsignment, return of freight to the shipper, and other services), expenses (including reasonable attorneys' fees and costs) of any and every kind or nature (collectively "Claims") paid or incurred by CTB or any other member of CTB Parties by reason of any violation of these Terms and Conditions or any other default of the Customer, the shipper or the consignee or their officers, managers, employees, agents or other representatives. The Customer agrees to pay all Claims within ten (10) days after receipt of CTB's demand therefore.

5.3 The Customer, the shipper and the consignee hereby grant to CTB a continuing general lien and a Carrier's lien upon all products and documents in its or its agent's possession, custody, or control or enroute for all amounts owed to CTB, including all transportation, handling, delivery and other charges or amounts owed to CTB and all Claims in connection with any shipment or other transaction. If the Customer defaults in the Customer's performance or the payment of any such amounts, then CTB may sell such property by public auction or private sale. Any notice required to be given by CTB of a sale or other intended action with respect to any Goods or documents may be made by sending the same to the Customer at least ten (10) days prior to any such action, which the Customer agrees constitutes fair, reasonable and adequate notice to the Customer. The Customer is liable for any deficiency from any sale. These lien(s) supplement CTB's other rights and remedies under any other Service Agreement or

applicable law and can be extinguished only by full and complete payment of all secured amounts and full performance by the Customer.

5.4 The Customer, the shipper and the consignee shall jointly and severally indemnify CTB and the other members of CTB Parties and hold them harmless for, from and against all Claims arising or resulting from auxiliary services performed or arranged by CTB, its affiliates or its agents (such as services performed prior or subsequent to transportation, including local cartage, crating, uncrating, packing, warehousing, and unpacking by the Customer, the shipper or the consignee) for which CTB is not fully paid. If auxiliary services are performed by CTB, its affiliates or its agents, in no event shall the aggregate liability of CTB, its affiliates or its agents for any loss or damage resulting from the performance of such services be greater than the liability as set forth and limited in these Terms and Conditions.

5.5 The Customer, the shipper and the consignee agree that any assistance provided to CTB, its affiliates or its agents by any the Customer, the shipper or the consignee or any of their affiliates, owners, directors, officers, managers, employees, agents, contractors, or others acting on their behalf during the pick-up, transportation or delivery process shall be at their own risk. The Customer, the shipper and the consignee hereby assume the responsibility of notifying any such other persons of the risks of assisting in any service being provided by CTB, its affiliates or its agents. The Customer, the shipper and the consignee shall jointly and severally indemnify CTB and the other members of CTB and hold them harmless for, from and against all Claims arising or resulting from any such assistance, participation or acts by the Customer, the shipper or the consignee or any of their owners, directors, officers, managers, employees, agents, contractors, or others acting on their behalf.

5.6 In addition, if CTB engages the services of an attorney or if CTB prevails in any legal action or proceeding to enforce any of these Terms and Conditions or to collect of any sums due and payable under these Terms and Conditions, the Customer shall pay, and CTB shall be entitled to be reimbursed, CTB's reasonable attorneys' fees and costs in addition to all other rights and remedies available to CTB.

5.7 The Customer Credit Application and the Bill of Lading with respect to a shipment and these Terms and Conditions (including the other documents, instruments, website information expressly referred to herein) constitute the entire understanding of the Parties with respect to the matters set forth herein and therein. These Terms and Conditions cannot be altered, modified, amended or replaced in whole or part without the prior written consent of CTB in each instance.

5.8 The Parties waive the application of any rule of law that otherwise would be applicable in connection with the interpretation and construction of these Terms and Conditions that ambiguous or conflicting terms or provisions should be interpreted or construed against CTB, its affiliates or its agents. If any provision of these Terms and Conditions is found to be invalid, illegal or unenforceable, such invalidity, illegality or unenforceability shall not alter the remaining portion of such provision or any other provision hereof, as each provision of these Terms and Conditions shall be severable from all other provisions hereof.

5.9 The Customer Credit Application and the Bill of Lading with respect to a shipment and these Terms and Conditions (including the other documents, instruments, website information expressly referred to herein) shall be governed by, and construed in accordance with, the laws of the State of Arizona but without the application of any law of conflict of laws that would require or permit the application of the laws of any other jurisdiction. The Customer, the shipper and the consignee agree and submit to the

concurrent jurisdiction of the federal and state courts in Maricopa County, Arizona, and further agree that the venue for any proceeding will be only in such courts and county.

5.10 The successors and assigns of the Customer, the shipper and the consignee shall be bound by the Customer Credit Application, the Bill of Lading with respect to a shipment and these Terms and Conditions, which shall benefit CTB, its affiliates and its agents and their respective successors and assigns.

5.11 The references to “including” shall mean “including, without limitation,” wherever used herein. The terms and provisions of these Terms and Conditions shall not be construed against the Party who drafted them.

5.12 In the event that the Customer elects to use CTB’s LTL Service, Customer hereby agrees that the terms of Carta’s LTL Service Agreement and those set forth in Section 8 below will supersede any terms otherwise conflicting with these Terms and Conditions, including all terms related to Claims filing, processing and liability.

6. Services

6.1 The rates and charges for the Customer’s shipments shall be based on actual or dimensional weight, whichever is greater. The Customer is responsible for providing accurate weights and measurements for its shipments. CTB reserves the right to weigh and measure any shipment to confirm accuracy.

6.2 If the consignee refuses all or any part of a shipment, or if CTB, its affiliate or its agent for any reason is unable to deliver a shipment, CTB shall hold the shipment as provided above and provide notice to the Customer of such non-delivery. The Customer shall, within twenty-four (24) hours after receipt of the notice of non-delivery (or by 5:00 p.m. local time at CTB’s Corporate Office, on the following business day in instances of a notice on a weekend or a holiday), provide CTB with written instructions to re-deliver or return the shipment or to divert the shipment to an alternate delivery address. If the Customer fails to provide such instructions within this timeframe or instructs CTB to store the shipment, the liability of CTB with respect to such shipment shall become that of a warehouseman. In such case, the CTB Warehousing Terms and Conditions published at CTB’s “Warehouse Terms and Conditions,” which is posted at www.gocarta.com/terms-and-conditions, shall govern the storage of the shipment. If Customer fails to provide disposition instructions for any non-delivered shipment within three (3) business days after the date of its receipt of the notice of non-delivery, the shipment shall be deemed to be abandoned and the original notice of non-delivery shall be deemed to be notice by CTB of its intent to exercise the lien rights under and pursuant to Section 5.3 above. In each such case, CTB may sell such shipment at the expiration of the applicable ten (10) day notice period. The Customer shall be responsible for all charges related to storage, delivery, re-delivery, return, and any other or related services arising out of the non-delivery of the shipment.

7. Security, Compliance, and Inspection

7.1 Shipments are subject to security controls by Carriers and, where applicable, by governmental authorities and agencies.

7.2 Originals or copies of shipping documents will be retained by CTB for two (2) years after the date of the Bill of Lading.

7.3 Shipments are subject to inspection by CTB, its affiliates or its agents, at CTB's option, to confirm weight, measurement, density, description, security clearance and other matters.

7.4 The Customer is solely responsible to know and comply with (a) all licensing, classification, valuation, marking and other customs' laws, regulations, rules, and requirements enforced by the United States and any other territory or country having jurisdiction over a shipment, (b) the laws, regulations, rules and requirements of any applicable governmental authority or agency, including the U.S. Food and Drug Administration, and (c) all other notifications, laws, regulations, rules, and requirements of any applicable territory, country or governmental authority or agency. CTB shall not be responsible for any Claims assessed or imposed by any territory, country or governmental authority or agency against CTB or a shipment by reason of any failure of the Customer to comply with the foregoing.

8. LTL Carrier Selection Service Agreement (LTL)

8.1 If CTB offers to the Customer its Less-than-Truckload ("LTL") Carrier-selection service, then notwithstanding anything herein to the contrary, all shipments tendered via LTL are brokered shipments on which CTB accepts no cargo liability of any kind or nature and are subject to the terms and conditions of the selected Carrier, as set forth in this Section 8.

8.2 The Customer acknowledges that all rates and charges and all limitations and exclusions of liability are subject to proper description of the shipment. If the Customer or the shipper fails to adequately and properly describe the shipment, the shipment is subject to modification to the rates and charges and the limitations and exclusions of liability corresponding to the actual description of the shipment.

8.3 Customer agrees that all user I.D.'s, passwords and information viewed on the website shall be kept in strict confidence by all persons receiving access, and Customer warrants that no person shall in any way attempt to view information other than that permitted by the limited access granted, or attempt to modify any aspect of the website. Customer also agrees that it shall not knowingly populate the website with data that is inaccurate, or in any way corrupted so as to cause damage to the website or any of the other data situated on the website. Customer further agrees to indemnify and hold CTB harmless from any and all damages, costs, actions, causes of action, regardless of nature, including but not limited to court costs and attorney's fees, which may arise from, out of or in connection with any act or omission of any person (whether or not an employee or agent of Customer) who gains access to, alters, or adds any data or information on the website as a direct or indirect result of the access granted to Customer by CTB. Customer acknowledges that CTB reserves the right to terminate any and all access to the website granted to any person pursuant to this or any other Service Agreement, which termination of access may occur at any time, with or without notice, and for any reason or for no reason, in CTB's discretion.

8.4 If any loss or damage to any shipment handled by Carriers selected through the web-based Carrier selection process, the Customer must notify CTB in writing immediately to enable CTB to file timely Claims with the applicable Carrier. CTB will submit a Claim directly to the selected Carrier on the Customer's behalf. The Customer acknowledges, accepts and agrees to the selected Carrier's limitations of liability, rules tariffs, Claims and liability policies, conditions of contract, and its other related terms, conditions, policies and rules for that shipment, all of which shall be established by the selected Carrier's contract with CTB. In many cases, the contract between CTB and the selected Carrier may set forth limits of liability below those published on the Carrier's public website, published rules of tariff or terms and conditions of carriage. The Customer hereby acknowledges, accepts and agrees to any limits of liability that are below

the Carrier's published limits and any other less favorable terms and conditions in exchange for the presented rates.